



TRAINING COURSE OUTLINE

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Pragmatic Agile[™] Advanced ScrumMaster Skills – 1 Day

The ScrumMaster performs a vital role within the Scrum framework: coaching the Scrum team including the Product Owner in the use of Stories and other aspects of the approach; ensuring effective team dynamics and cross-functional collaborative working; and enabling the team to focus without distraction from impediments and outside interruptions. An excellent ScrumMaster plays a large part in making an excellent Scrum team.

It is widely recognised that initial Certified ScrumMaster training is just the starting point to becoming a great ScrumMaster. Practical experience of performing the role is necessary, supported by advanced training in specific key aspects of the role. This Advanced ScrumMaster Skills course provides the ScrumMaster with the skills and understanding necessary to move to the next level of performance, and has been successfully used globally by RADTAC clients such as Nokia and others as part of their ScrumMaster training and coaching programmes.

Audience

Recent Certified ScrumMasters or those with some experience of performing the role.

Content

- Mastering Stories
 - Identifying and Defining Stories
 - Prioritisation Approaches
 - Getting Stories 'Done'
 - Acceptance and Testing
- Facilitating Scrum
 - Facilitation Theory
 - Facilitator Responsibilities
 - Facilitation Techniques
 - Effective Sprint Planning, Daily Scrums, Sprint Reviews and Retrospectives
 - Common Scrum Pitfalls or 'Smells'
- ScrumMaster Leadership Skills
 - Different Leadership Styles
 - Team Dynamics and Team Motivation
 - Handling Conflict
 - Team Empowerment
- Stakeholder Management in Scrum
 - Stakeholder Mapping, Analysis and Stakeholder Management
 - ScrumMaster Interaction with the Scrum Team
 - ScrumMaster Interaction with the Product Owner
 - ScrumMaster Interaction with other Stakeholders (e.g. Project and Programme Mgrs)

Additional Details

Duration 1 day **Maximum Number of Delegates:** 10-15, exceptionally up to 20
Setup Laptop projection; flip charts; space for groups of three or four to work together in comfort